



HILLINGDON
LONDON



External Services Scrutiny Committee

Councillors on the Committee

Councillor John Riley (Chairman)
Councillor Ian Edwards (Vice-Chairman)
Councillor Teji Barnes
Councillor Mohinder Birah
Councillor Tony Burles
Councillor Brian Crowe
Councillor Phoday Jarjussey
Councillor Michael White

Date: TUESDAY, 13 FEBRUARY
2018

Time: 6.00 PM

Venue: COMMITTEE ROOM 6 -
CIVIC CENTRE, HIGH
STREET, UXBRIDGE UB8
1UW

**Meeting
Details:** Members of the Public and
Press are welcome to attend
this meeting

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Terms of Reference

1. To scrutinise local NHS organisations in line with the health powers conferred by the Health and Social Care Act 2001, including:
 - (a) scrutiny of local NHS organisations by calling the relevant Chief Executive(s) to account for the work of their organisation(s) and undertaking a review into issues of concern;
 - (b) consider NHS service reconfigurations which the Committee agree to be substantial, establishing a joint committee if the proposals affect more than one Overview and Scrutiny Committee area; and to refer contested major service configurations to the Independent Reconfiguration Panel (in accordance with the Health and Social Care Act); and
 - (c) respond to any relevant NHS consultations.
2. To act as a Crime and Disorder Committee as defined in the Crime and Disorder (Overview and Scrutiny) Regulations 2009 and carry out the bi-annual scrutiny of decisions made, or other action taken, in connection with the discharge by the responsible authorities of their crime and disorder functions.
3. To scrutinise the work of non-Hillingdon Council agencies whose actions affect residents of the London Borough of Hillingdon.
4. To identify areas of concern to the community within their remit and instigate an appropriate review process.

Agenda

5 Safer Hillingdon Partnership Performance Monitoring

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EXTERNAL SERVICES SCRUTINY COMMITTEE - SAFER HILLINGDON PARTNERSHIP PERFORMANCE MONITORING

Contact Officer: Teresa McKee
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Appendix 1 - Safer Hillingdon Partnership Plan 2017/18

REASON FOR ITEM

To enable the Committee to comment on performance to date towards the objectives in the 2017/18 Safer Hillingdon Partnership Plan.

OPTIONS AVAILABLE TO THE COMMITTEE

The Committee is asked to note the contents of the report and ask questions in order to clarify matters of concern in the Borough.

SUGGESTED COMMITTEE ACTIVITY

Members to scrutinise performance of the Safer Hillingdon Partnership Plan 2017/18 from April to September (quarters one to two). Quarter 3 data has been included where available.

BACKGROUND PAPERS

None.

APPENDIX 1 - Safer Hillingdon Partnership Plan 2017/18

PRIORITY THEME 1 – REDUCE BURGLARY

Objective	2017/18 Target	2016/17 baseline	Q1	Q2	Q3	Activity
Reduce residential burglary by 1% per annum for the next three years	1664	1681	329	429	Data not yet available	Met-trace on track to achieve 85% coverage. Significant arrests and charges of offenders Operation Citadel, 4 week operation in respect of covert and overt tactics. Autumn Nights Partnership plan implemented Review of business watches across borough re non residential burglary.
Reduce non-residential burglary by 1% per annum for the next three years	724	731	131	108	Data not yet available	

PRIORITY THEME 2 – REDUCE VIOLENCE

Target	2017/18 Target	2016/17 baseline	Q1	Q2	Q3	Activity
Reduce violence with injury by 5% per annum for next three years	2337	2460	648	578	Data not yet available	Two police operations - Sceptre and Steele - put in place. A renewed focus on stop and search (in one month up by 87% which resulted in a quoted 41% reduction in knife crime) Violence and Vulnerability meeting chaired by YOS. Partnership weapons sweeps conducted School talks delivered Introduction of Safe Havens 'Citi-Safe' across vulnerable areas of the borough Integrated Offender Management Unit focusing on robbery offenders and violent offenders
Reduce robbery by 5% per annum for next three years	444	467	126	104	Data not yet available	
Reduce knife crime with injury by 5% each year for next three years	99	104	33	31	Data not yet available	

Reduce the number of Violence Against the Person and Possession With Intent offences recorded against young people receiving a criminal justice disposal by 5% against the 15/16 baseline figures (33 PWIT) and (134 VAP)	5%	33 PWIT and 134 VAP	0 PWIT and 18 VAP	5 PWIT and 21 VAP	4 PWIT and 10 VAP	<p>1. The Project, known as Axis, has introduced itself to a range of partners including the police (gangs team, schools officers and safer neighbourhood teams), schools, residential units and social care teams as part of their effort to collate and map data on young people known to be involved in or at risk of Serious Youth Violence (SYV), youth knife crime (under 25s) and the associated offence of Possession With Intent to supply (PWIT) and CSE (both victims and perpetrators). A system has been developed to map the data to identify patterns and trends.</p> <p>2. To date 229 young people at risk have been identified as at risk. Many are already known to social care, the youth offending service or early intervention services. Any information received by Axis is passed on to the Lead Professional already working with the young person and their family to improve risk assessments and intervention planning.</p> <p>3. The Axis Project undertakes an Early Help Assessment on those young people who are not yet known to Tier 2 plus services and refers on where appropriate. Young people are accompanied to services by the Axis worker until such time as they appear to be engaged in the interventions being delivered and this engagement seems likely to be maintained.</p> <p>4. Data mapping has been used to both inform complex strategy meetings focused on a number of youths where there are concerns, eg CSE, and to trigger complex strategy meetings. These meetings focus both on the needs of the individual young people and the identification of appropriate disruptive activity.</p> <p>5. Axis produces a monthly bulletin for all key stakeholders to share key themes from the data mapping and information on significant local incidents pertaining to PWIT, Serious youth violence and CSE risks. This maintains an awareness amongst partners and supports continued sharing of data.</p>
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PRIORITY THEME 3 – REDUCE ANTI-SOCIAL BEHAVIOUR AND RAISE CONFIDENCE

Target	2017/18 Target	2016/17 baseline	Q1	Q2	Q3	Activity
Reduce Police ASB incidents by 5% per annum for the next three years.	8821	9285	2230	2446	Data not yet available	<p>Increase in Criminal Behaviour Orders (CBO's) issued - 8 in total which is the highest number issued within London.</p> <p>Increased use in ASB closures on properties which attract ASB.</p> <p>Use of dispersal powers, CBO's and closure notices regarding problematic premises.</p> <p>Enhanced working between Local Policing Teams and Adult Vulnerability Licensing ASB (AVLA) team.</p> <p>Planned: joint licensing and gambling commission days of action.</p> <p>Increased licensing inspections to prevent night time economy ASB.</p>
Reduce LBH ASB incidents by 5% each year for the next three years	7568	7966	1828	1827	Data not yet available	<p>The ASB & Environment Team continues to work with its partner agencies with targeted operations on fly-tipping and fly-posting. With waste carrier operations to be rolled out on a monthly basis and the increased use of mobile CCTV to capture evidence in support of prosecutions. A cyber investigations capability is to be set up within the ASB team to further enhance evidence gathering tools and to improve hot spot mapping, trend analysis and ward profiling.</p> <p>We continue to work with our colleagues in housing managing a range of ASB issues within our own housing stock through joint visits/interviews and the issuing of NOSP/NODs to tenants who breach their tenancy conditions. Improved joint working and information sharing is being achieved through regular meetings and combined operations and this approach will continue into the next quarter.</p>
75% of those referred to CR MARAC have their vulnerability score reduced	75%	No baseline	Up to 24 th Jan 2018, 13 cases have been closed, with all 13 clients (100%) re-assessed with a lower vulnerability score			<p>1. The post of CR MARAC Co-ordinator has been filled (vacant since September 2016). Monthly meetings held since October 2017, with the following outputs;</p> <ul style="list-style-type: none"> * MARAC has accepted 16 new referrals (2 referrals were sign-posted to the DA MARAC); * Dealt with a total of 23 cases; * Up to 24th Jan 2018, 13 cases have been closed, with all 13 clients (100%) re-assessed with a lower vulnerability score. <p>2. Other outputs include reviewing Terms of Reference, updating membership, referral and the process for case management. Referrals from agencies other than the Police have increased, including Adult Social Care, Council Anti Social Behaviour Team, Victim Support, housing providers, the London Ambulance Service, and London Fire Service. Work continues to raise the profile of the MARAC to increase referrals</p>

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To increase public confidence in the local police by 5% by 31st March 2019	60%	57%	62%	63%	Data not yet available	Enhanced DWO availability A new post of Community Safety Engagement Officer has been created and filled. Engagement Plan has been developed. Local community events for this financial year include: <ol style="list-style-type: none"> Uxbridge South, Yiewsely and West Drayton - June 2017; Supporting older victims of crime - December 2017; and Yeading partnership event - Jan 2018. Further events planned up to March 2019.
As a minimum, 60% of programme participants will report an increase in local awareness and confidence to report hate crime to the police. 60% of programme participants feel that there are positive relationships between people of different backgrounds. (Source - LBH programme pre and post evaluation - reported annually)	60%	No baseline	Pre-questionnaire data from the first session as follows: * 55% of students identified as having an understanding of hate crime; * 37% reported feeling either 'very confident' or 'extremely confident' to report hate crime; * 74% of students identified as having an understanding of extremism; and * 52% reported feeling either 'very confident' or 'extremely confident' to report concerns about extremism. Post-questionnaires will be completed to determine impact of entire programme, which will run over 18 months (due to academic calendar).			<ol style="list-style-type: none"> A new post of Prevent Engagement Worker has been created and filled. Planning meetings have now been held with six local secondary schools to plan the programme of activity with 6th form students. Quilliam Foundation and Global Academy hosted the first session on 12th Jan 2018. The session was attended by 38 students from four schools (Global Academy, Harefield Academy, Vyners and Harlington). Pre-questionnaires asked students a number of questions, including their understanding of hate crime, their likelihood to report it, their understanding of extremism and how confident they are to report it. A post questionnaire is planned to assess the impact of the programme. Schools inter faith workshop was held at Swakeleys School for years 7-11. Introducing dialogue on inter faith matters. Seven local secondary schools were represented and 42 students took part. Two further sessions are scheduled for this academic year. A meeting was held with local faith leaders to review inter faith activity in the borough and plan for future activity and events to be delivered in 2018. A further meeting is taking place in February 2018 to finalise 2018/19 activities and local priorities for faith communities
15% of Drug Intervention Programme (DIP) clients will not have been arrested and charged with drug possession and/or supply within 6 months from the date of engagement with the DIP service. This will be	15%	N/A	From a randomly selected cohort of 25 clients who fully engaged with DIP, 96% had not been arrested and charged with a drug possession and/or supply within 6 months from date of engagement (Data Source: Hillingdon Police)			<ol style="list-style-type: none"> Total number of service users that were referred to DIP via the criminal justice route = 258 (<i>Data Source: CJITDETv2</i>) Total number of new service users who engaged in treatment via the criminal justice route = 93 (<i>Data Source: NTDMS</i>) Total number of service users that 'retained in treatment' = 70% (65 clients out of 93) (<i>Data Source: NTDMS</i>) Total number of services users 'successfully discharged' (i.e. treatment completed) = 18% (17/93) Below is a breakdown of Q2 successful completions for Hillingdon DIP compared to the national average:

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measured annually in February (2018 and 2019). Source will be Police database checks on a cohort of 25 DIP clients.

Successful Completions (DOMES Quarter 2: 2017/2018)		
Substance	Hillingdon	National Average
Opiate	6.6%	4.5%
Non-Opiate	45.8%	37.4%
Alcohol	60%	40.9%
Alcohol & Non-Opiate	39.3%	33.9%

PRIORITY THEME 4 – PREVENT AND TACKLE DOMESTIC ABUSE / VIOLENCE AGAINST WOMEN AND GIRLS

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Target	2017/18 Target	2016/17 baseline	Q1	Q2	Q3	Activity
To reduce repeat victims of Domestic Abuse by 5% by 31st March 2019 (LCPF Target)	5%	1319	359	277	373	There has been increased activity around the use of Clare's Law with 11 applications made and actioned, with one not made. There has been 4 DVPNs sought and approved with 4 served. There has been 3 DVPOs approved and 2 rejected. Police continue to work on OP Dauntless subjects and with the PINS release activity. The perpetrator sub group has completed a scoping exercise around the formulation and creation of a MATAC (Multi Agency Tasking and Co-ordination). This has now been approved by the Domestic Abuse Steering Executive and work will commence in Q4 to bring this together. Work is ongoing with the Met Custody Directorate to encourage officers to consider seeking authority for cozart (drug) testing on DA suspects arrested. (We are not able to introduce a blanket test authority as it is in breach of policy and legislation around the subject.)
MARAC - Increase number of cases per 10,000 population from 18 to Safelives recommended rate of 40 over 3 years	25 per 10000	18 per 10000	21	23	Data not yet available	A new post of Independent Chair of the MARAC Steering Group has been created. The Steering Group has been sitting monthly since September 2017. a) Referral rates and volume per 10,000 has increased by 50%, more closely matching recommended levels. b) Full Safelives review completed and action plan results. c) Hillingdon IDVA's have adapted their risk assessment to match DASH. d) Processes for operational MARAC meetings have been refreshed, including: new referral form; action tracking tightened to include deadlines and accountability; ensuring that contact with GP is considered and documented; victim consent documented.
MARAC - To increase number of repeat cases heard from 14% to the Safelives recommendation of 28% over 3 years	19%	14%	12%	13%	Data not yet available	e) Attendance at Steering Group expanded to include route in for Education, Probation, and GP Safeguarding Lead.
Launch a refreshed 3 year domestic abuse strategy for Hillingdon.	Jun-17	N/A		Draft report in progress	Final report submitted for approval	a) Development of a new governance and partnership structure (with accompanying terms of reference), which reports to the strategic Safer Hillingdon Partnership. b) Re-focus of the DA Executive, supported by 5 operational sub-groups (each with Operating Principles and work programmes). c) Introduction of a training programme to enhance the knowledge of the borough's front line professionals and their managers. d) A draft VAWG strategy (accompanied by a plan with Year 1, 2 and 3

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						<p>deliverables) has been developed and consulted on, awaiting final sign-off.</p> <p>e) A comprehensive audit of local domestic abuse services has commenced with a mapping event on 27 and 28th September 2017 with local, regional and national organisations, an interactive session with victims of domestic abuse focussing on services, one-to-one meetings with specific service managers and organisations, a survey monkey questionnaire and a series of workshops looking at referral pathways. This process has identified service gaps, with the primary priority to introduce a 'one front door' for all domestic abuse referrals. This is currently being developed</p>
Hold a White Ribbon Day event in Hillingdon	Nov-17	Held in 2016/17			Completed	<p>White Ribbon Campaign 2017 was launched on 22 November 2017. It was followed up with 3 other events including an Engagement & Listening Event with DA Survivors (Nov 25th), a Community Engagement & Listening Event (Nov 28th) and a Professionals' Training Event (Nov 29th). In excess of 450 people from statutory and non statutory sectors attended these events, which was supported by SHP partners; speakers and attendees. The achievement of objectives and feedback from these events' attendees is exceptional.</p>